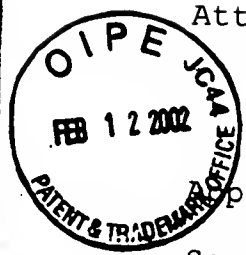


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Attorney Docket No. 01745/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

CERTIFICATE OF MAILING

I hereby certify this correspondence is being deposited with the United States Postal Service as First Class mail with sufficient postage in an envelope addressed to: Assistant Commissioner of Patents, Washington, D.C. 20231 on the date noted below.

Attorney: Leonard Holtz

Dated: January 11, 2002

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by check attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper, to Account No. 06-1378.

Applicant(s): A. IGUTI, ET AL

Serial No. : 09/998,184

Filed : November 15, 2001

For : REPAIR REQUEST HANDLING
METHOD AND REPAIR REQUEST
HANDLING APPARATUS

Art Unit :
Examiner :

SUBMISSION OF SIGNED DECLARATION

Assistant Commissioner for Patents
Washington, D.C. 20231

Att: Application Branch

S I R :

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Technology Center 2100

Responsive to the Patent Office Notice mailed December 20, 2001, the term for response to which expires on February 20, 2002, submitted herewith is a Declaration executed by the inventors and attached to a complete set of application papers.

A check for \$130.00 is enclosed to cover the Patent Office surcharge fee for late filing of the signed Declaration.

It is respectfully requested that prosecution on the merits now proceed.

Respectfully submitted,

Leonard Holtz, Esq.
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PATENT TRADEMARK OFFICE

DECLARATION FOR PATENT APPLICATION

(01S0310P1)



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Akio Iguti A.I. Nov. 1, 2001
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Tetuo Nonaka
Tetuo Nonaka November 1, 2001
Date

#3

DECLARATION FOR PATENT APPLICATION

(01S0310P1)

As a below named inventor, I declare that my residence, mailing address and citizenship are as stated below above my name; I believe that I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

REPAIR REQUEST HANDLING METHOD AND REPAIR REQUEST HANDLING APPARATUS

the specification of which is attached hereto.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims.

I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56.

I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or 365(b) of any foreign application(s) for patent or inventor's certificate, or 35 U.S.C. 365(a) of any PCT International application which designated at least one country other than the United States, listed below and have also identified below any foreign application for patent or inventor's certificate, or PCT International application having a filing date before that of the application on which priority is claimed:

Japanese Patent Application No.2000-076978, filed March 17, 2000

I hereby claim the benefit under 35 U.S.C. 120 of any United States application(s) or 35 U.S.C. 365(c) of any PCT International application designating the United States, listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application or PCT International application in the manner provided by the first paragraph of 35 U.S.C. 112, I acknowledge the duty to disclose information which is material to patentability as defined in 37 CFR 1.56, which became available between the filing date of the prior application and the national or PCT international filing date of this application.

International Application PCT/JP01/02065, filed March 15, 2001

I hereby appoint as my attorneys, with full power of substitution and revocation, to prosecute this application and transact all business in the Patent and Trademark Office connected therewith: Leonard Holtz (Reg. No. 22,974), Herbert H. Goodman (Reg. No. 17,081), Thomas Langer (Reg. No. 27,264), Marshall J. Chick (Reg. No. 26,853), Richard S. Barth (Reg. No. 28,180), Douglas Holtz (Reg. No. 33,902), and Robert P. Michal (Reg. No. 35,614), each of whose address is 767 Third Avenue - 25th Floor, New York, N.Y. 10017-2023, or any one of them. Send correspondence to Frishauf, Holtz, Goodman, Langer & Chick, P.C., 767 Third Avenue - 25th Floor, New York, N.Y. 10017-2023.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.